

Centabrook motel policies

IMPORTANT Notice

1. Check-in time is 2.00pm and check-out is 10am. Subject to availability, early check-in and late check-out will be considered.
2. Extra person charges \$20 per person
3. It is mandatory for all customers and their visitors to share their ID cards.
4. No drugs of any sort are prohibited on Motel premises.
5. We do not allow pets
6. Tariff- subject to change without prior notice
7. Cancellation is 48 hours prior to booking and after this time 100% of first night rate will be charged.
8. No bought in cooking appliances are allowed to be used in rooms, Air fryers, Frying pans, portable cookers etc.

Hotel policy and house rules

1. Accommodation will only be provided to guests whose details are registered with hotel reception.
2. Minors are not permitted to book or stay in Motel rooms alone due to age restrictions, and the minimum age of 18 years.
3. Guest will be provided a key only upon arrival and after completing the registration at Motels reception desk, other options available by contacting reception between office hours.
4. Since the Motel is located within a residential area it is required that Guests, particularly those in groups are respective regarding noise during the evenings.
5. For any damage done to the Motel amenities, articles, furniture, property, etc, by or due to the guests themselves or their visitor or any other person for whom they are responsible for, are liable to make up the charge in full and for the amount deemed appropriate by the Management.
6. Visitors entering the guest room strictly prohibited, however in case of exceptional circumstances the management may allow visitors to Guest room only after having photo identification shown.
7. The motel may deny further accommodation to a guest who does not prove to be decent and comply with Motel policy and rules.
8. No guests are allowed to sleep on the floor or on lounges in rooms, if there is only a queen bed, only 2 guests will be allowed in room.
9. Management has the right to request any guest to vacate his/her room or other area with Motel ground, without previous notice and without assigning any reason whatsoever, and the guest shall be bound to vacate when requested to do

so. In case of a default, the Management has the right to remove the Guest luggage and belongings from the room occupied by him/her.

10. Guests are requested to observe, abide by confirming and be bound by all applicable acts and laws and Government rules in regulation.
11. Car parks are limited to 1 per room, these parks are allocated for guests only all visitors must park outside motel premises.
12. THE MANAGEMENT RESERVES THE RIGHT TO ADD, OR ALTER OR AMEND ANY OF THE ABOVE POLICY, TERMS, CONDITIONS AND RULES at any point of time without prior notice.